**Friends & Family Date: Total Responses: 35**

1. **Extremely likely: 19**

That is my observations.

All of the above.

Cannot beat these doctors and staff, all brilliant.

Reception staff always helpful \*Jemma special mention\*

Always keen to help.

Because I have not yet experience any problems.

**Extremely likely continued:**

**2. Likely: 11**

Because I have been a patient here for many years and everyone cares about you.

I have been with the surgery for over 30 years, since Dr Meynel days, always helpful for me, no issues.

Problems answered fairly.

**3. Neither Likely nor Unlikely: 3**

First time been to doctors in a long while, so cannot comment on whether it has changed.

|  |  |
| --- | --- |
| **4. Unlikely: 1** |  |

Because it is already increasingly hard to get an appointment and very often times are not kept.

**5. Extremely Unlikely: 0**

**6. Don’t Know: 1**